

# RAPID RESPONSE

**When You Need Idler Rollers Fast**

*Rapid Response* goes way beyond setting a new level of industry standards for service, it is the Componex culture. *Rapid Response* represents our ongoing commitment to give customers a clear-cut differentiated value.

*Rapid Response* to our customers' needs is an important part of our dedicated service. Our product line offers the highest quality idler rolls in the industry at competitive prices, along with fast, on-time delivery.

We can provide this level of customer service with a combination of unique engineering solutions, streamlined cell manufacturing, and exceptionally dedicated people. Componex encourages employees to exceed customer expectations by offering special incentives for on-time delivery.

Our *Rapid Response* culture produces non-coated dead-shaft idler rolls in just 5 business days — as standard roll service for all orders of 50 rolls or less. And we offer this exceptionally quick turnaround at no additional charge.

Componex is the leading source for precision, lightweight, low inertia, high speed extruded aluminum live & dead shaft idler rolls for the web handling & converting industries. Visit our website — [componex.net](http://componex.net) — and try out our Deflection Calculator.

10200 County Road F • Edgerton, Wisconsin 53534  
TEL 608.884.2201 • FAX 608.884.2363  
[www.componex.net](http://www.componex.net)



**COMPONEX**  
Innovation end to end.



Darcy Perona, Sales Manager

# TECH NOTES

from Darcy

**Technically speaking, time is money. When you need replacement idler rolls to get your operation running at peak efficiency, expedited delivery is a cost effective choice designed to increase your bottom line fast.**

The Componex *Rapid Response* culture goes way beyond the industry standard by offering non-coated dead-shaft idler roll production in just 5 business days, but If you can't wait 5 days...

## SAME DAY SERVICE

Same day production is available on uncoated roll orders placed before 9:00 a.m. CST.

- 5 roll maximum for rolls under 60"
- 2 roll maximum for rolls over 60"
- 50% up charge on product\*

*\* No upcharge and a 50% discount on order for failed delivery.*

## NEXT DAY SERVICE

Next Day Service is available on uncoated roll orders placed before 12:00 p.m. CST.

- 20 roll maximum for rolls under 60"
- 10 roll maximum for rolls over 60"
- 30% up charge on product\*

*\* No upcharge and 30% on order for failed delivery.*



## IN-STOCK IDLER ROLLS

*We now carry an inventory of rollers for the narrow web and label industry. Our inventory includes standard WINertia and WINertia AV dead shaft idler rolls. In-stock rolls ship in one day.*

*Check our website for the latest inventory of available sizes.*

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For more information contact Darcy Perona  
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